

VCU HIV/AIDS CENTER

EDUCATION

RESEARCH

PROGRAMS

A Patient's Journey:

A Walk through
(CII HIV/AIDS Service Program

A Patient's Journey:

A Walk through VCU HIV/AIDS Service Programs



How it all started...

Patient Name: Ginny Commonsity

- -23 year old female
- -VCU student

How it all started...

Patient Name: Ginny Commonsity

- -23 year old female
- -VCU student
- -Pregnant
- -Tests positive at VCU Well
- -Referred to ID Clinic

Ryan White Eligibility Coordination

-Initial Appointment: Ginny screened and found eligible for Ryan White Part B & C Grant Funded Services

Ryan White Part B WYCC & IDB Introductions

How do we pay for care?



Baby Ginny is born with an undetectable viral load!

Ginny Commonsity falls out of care

WYCC staff sends referral to SPNS L.I.N.C.

SPNS L.I.N.C Introduction



Ginny isn't here, but she was a few weeks ago!

You just missed her!

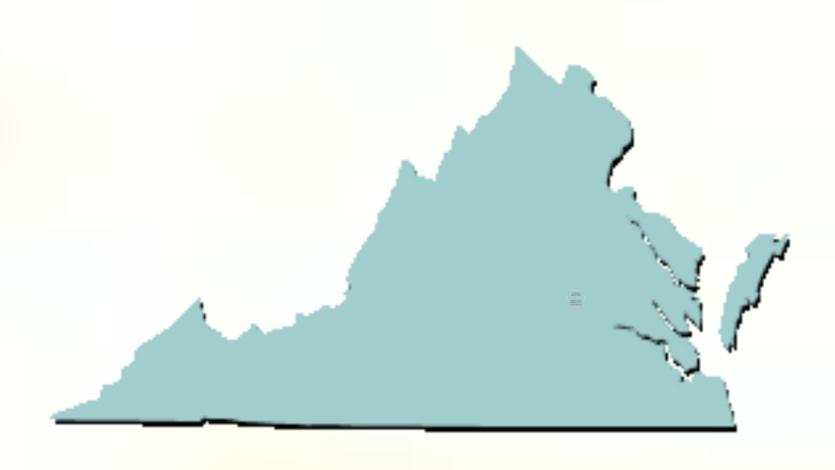
FOUND!

Navigators find Ginny in Petersburg!



Link patient to MCV Physicians at Temple Avenue

Ryan White Part C Introductions (ID Clinic, MCV Physicians at Temple Avenue, Vernon J. Harris, Crossover, and Telemedicine)



Ginny is moving back to Richmond!



She transfers care to VCU ID Clinic to continue to see Dr. Ayala-Sims

During Social Work/Nurse Intake... Ginny Commonsity presents with: Mental Health Issues Major Adherence Problems These may affect her ability to stay in case and stay healthy!



CRCS Prevention Introductions

Uh Oh! Ginny has insurance, but due to high co-pays, is unable to afford her medications!

Ginny meets with VCU's Insurance Specialist/Case Manager to discuss her current coverage.

Our insurance specialist lets Ginny know that she is eligible to receive her medications through VCU's 340B Pharmacy Program!

VCU'S Ryan White Part C 340B Pharmacy Program

Ginny attends all of her HIV Care appointments

She also attends all of her mental health appointments!

Lastly, since Ginny receives copay assistance for her medicationS through Ryan White and never misses a dose! Ginny is now UNDETECTABLE!

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Ginny is retained into Care and...

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SHE WANTS TO BE MORE INVOLVED!

Peer Review Introductions

How Do We Measure and Track Our Success?

Data & Quality Management Introductions

